SHUBHAM DADHICH

Lead Consultant

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EDUCATION

Amity University
2016-2018

Masters of Computer Application
I completed my Master's degree with an impressive 9.9 CGPA and earned the Gold Medal for my batch. Throughout this time, I worked on multiple projects and gained extensive knowledge of various technologies.

Aryan College
2013-2016

Bachelor of Computer Application
I completed my Bachelor's degree with an impressive 80%. Throughout this time, I worked on multiple projects and gained extensive knowledge of various technologies.

WORK EXPERIENCE

MTX Group Inc.
2023 - Present

Lead Consultant
Led a team of 15+ developers, directly managing 7 reports while overseeing technical resourcing and best practices. Collaborated with stakeholders to define requirements, manage tasks, and address technical challenges through effective risk mitigation. Fostered a high-performing, collaborative environment focused on continuous improvement and knowledge sharing.

MTX Group Inc.
2021 - 2023

Sr. Consultant
Led multiple high-impact projects across diverse industries, including critical COVID-related initiatives. Completed the Application Architect certification, reflecting a strong commitment to continuous learning and mastering new technologies. Managed direct reports with effective coaching and feedback, while collaborating closely with stakeholders to deliver tailored solutions. Applied strong communication and problem-solving skills to overcome complex challenges and consistently meet client expectations.

MTX Group Inc.
2019 - 2021

Consultant
Thrived in dual roles as a solo developer and consultant, showcasing adaptability and innovation. Mastered tools like Field Service Lightning, Pardot, and Visual Flows to enhance project delivery. Delivered advanced solutions, including AutoCAD-like functionality and an org chart feature, significantly improving system capabilities and efficiency.

| MTX Group Inc. | **Trainee Consultant** |
| 2018 - 2019 | |

Trainee Consultant
Contributed significantly to Salesforce development by translating requirements into effective components and guiding team members to share product knowledge. Proficient in DevOps tools including Change Sets, Force.com IDE, Gearset, Bitbucket, and GitHub.

SKILLS

Professional

Apex
Lightning Web Component
Lightning Aura Component
Service Cloud
Experience Cloud
Sales Cloud
CPQ
Figma
HTML/CSS
Javascript
Salesforce Admin
Integration

Personal

Leadership
Management Skills
Time Management
Communication Skills
Critical Thinking
Negotiation

PROJECT EXPERIENCE

GA DECAL CAPS Enrollment Program (Child Care)
Technical Lead

A childcare program offers supervision, care, and educational engagement for children during times when their parents or guardians are occupied or unavailable. Such services are available across different environments, encompassing daycares, preschools, after-school programs, and summer camps.

Solutions on the child care portal and internal DECAL staff review . Led team of 15 Developers, Assigned them Tasks, and Review Development Activities

- **Industry**: Government
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components, Integration with legacy systems

GA Voter Registration
Technical Lead

Voter Registration Portal streamlines the voter registration process by allowing eligible voters to register online. This process involves filling out an application form and providing the necessary personal information. The portal verifies the provided information, and once approved, the voter's name is added to the voter rolls.

Developed solutions on the voter registration portal and solutions for the Internal Staff of the Georgia State

- **Industry**: Government
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components, Integration with legacy systems

Vermont State Account
Technical Lead

Coronavirus (COVID-19) Pandemic had a huge impact on the state of Vermont. With an increase in unemployment, citizens are finding it hard to keep their heads above water. MTX team in just less than 4 months has delivered around 15 different projects that capture thousands of data points from the citizens and has paid millions of dollars in relief funds across multiple programs.

- Designed solutions and enabled the team to deliver solutions within a strict timeline
- Developed critical functionalities, reviewed code, and handled deployments
- Helped the BA team and onshore team convert business requirements into technical specifications for the dev team to work
- **Industry**: Government
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components, Integration with legacy systems

New Mexico COVID Tracking App
Development Lead

Coronavirus (COVID-19) Pandemic had a huge impact on the state of New Mexico. MTX has delivered different types of projects that capture thousands of data points from citizens and customers for contact tracing and vaccinations, so users can register themselves or their parents to schedule an appointment.

Delivered different types of projects that captured thousands of data points from citizens and customers for contact tracing and vaccinations, allowing users to register themselves or their parents to schedule an appointment

- **Industry**: Government
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components, Integration with legacy systems

NCDHHS
Development Lead

Developed and delivered the issues and tasks assigned within a given deadline under the guidance of a Technical Lead

- **Industry**: Government
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components, Integration with legacy systems

Long Fence
Developer

Developed and delivered the issues and tasks assigned within a given deadline under the guidance of a Technical Lead

- **Industry**: Private
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components, Integration with legacy systems

MTX Connect - E-Learning
Developer

Led development efforts in creating a Learning platform for MTX Family, delivering assigned tasks within given deadlines under Technical Lead guidance.

- **Industry**: MTX Internal
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components

MTX Timecard Enhancement
Developer

Internal Timecard Management System for all employees of the Organization. To log their daily activity and hours with their proper notes on the basis of their Assignment and Projects.

- **Industry**: MTX Internal
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components

MTX Idea Lightning Implementation
Developer

Internal Development, Allows user to post their Ideas for company growth and UpVote and comment on other posted Ideas on a single Screen.

- **Industry**: MTX Internal
- **Utilized Technologies**: Community, Apex, Visualforce, LWC, Lightning Components

CERTIFICATES

CERTIFIED Administrator

CERTIFIED Administrator

CERTIFIED Platform Developer I

CERTIFIED Platform Developer II

CERTIFIED Service Cloud Consultant

CERTIFIED Experience Cloud Consultant

CERTIFIED Tableau CRM and Einstein Discovery Consultant

CERTIFIED Data Architect

CERTIFIED Development Lifecycle and Deployment Architect

CERTIFIED Sharing and Visibility Architect

CERTIFIED Identity and Access Management Architect

CERTIFIED Application Architect

CERTIFIED AI Associate

AWARDS

MTX Tour Guide Award - August 2019

Emerging Developer of the Year - 2019

Above and Beyond - February 2021

Above and Beyond - September 2023

MTX Tour Guide Award - December 2023

MTX Tour Guide Award of the Year - 2023

Team Excellence Award - December 2023